

July 5, 2017

To our valued clients, community and staff,

We are pleased to inform you that the amalgamation of West Toronto Support Services (WTSS) and Humber Community Seniors' Services (HCSS) has been approved by the Boards of both organizations and their respective memberships in May, and was accepted by the Toronto Central LHIN at its Board meeting on June 28.

Our Boards and leadership share common goals for improving local health care for our clients and communities. Since January 2017, we have met and had conversations with hundreds of clients, caregivers, members, volunteers, staff and partner organizations in our area to get input into the proposed integration. We received important ideas and advice for how this integration could benefit clients and improve in-home and community support services in the future.

We are confident that, by combining our agencies' strengths, we will be able to expand the services that enable clients to live independently in the community, and better serve west-end seniors and adults with disabilities. Together, we will have greater capacity to innovate and pursue new programs, services and partnerships.

We are pleased to confirm that Thom Burger will be the Executive Director of the integrated organization and Wady Dyson will assume the role of Associate Executive Director of Innovation, Social Enterprise and Partnerships. The amalgamated agency will come into being on January 1, 2018, and will be called West Toronto Support Services until a new name has been created with input from our staff and communities. The merged agency will operate from the two existing sites – 1709 Bloor Street West and 1167 Weston Road. In the interim, clients can expect to continue to receive the same great service from our two agencies that they've come to expect.

We would like to thank our staff and volunteers for their dedication to clients and commitment to building an even stronger organization for the future. We look forward to continuing to work with our partners to improve the health and wellbeing of our communities and the clients and caregivers we are privileged to serve.



Brandon Makins
Chair, Board of Directors
West Toronto Support Services



Peter Mueller
Chair, Board of Directors
Humber Community Seniors' Services