

Know Your Rights

Privacy and your assessment

Sharing your assessment information is important

West Toronto Support Services (WTSS) collects, uses, discloses (as authorized by law), and stores facts about you and your health to help provide health care and/or services to you.

With your consent, your personal assessment information will be shared electronically with other health service providers who will provide you with support now and in the future. Sharing assessments gives health service providers in your community the most up-to-date information about you so they can better serve your needs.

Your assessment may contain information on:

- ▶ Your mental and physical health
- ▶ Your personal and health history

Your assessment information is protected

The information you give us in your assessment can only be used by authorized staff involved in providing you with health support and services. Providers caring for you must keep your information confidential.

When it comes to assessment information, you can choose to:

- ▶ Request to see your own assessment at any time
- ▶ Ask for corrections or updates
- ▶ Tell us if you do not want us to share your assessment

To learn how your assessment information is being used and shared, you have the right to contact your Case Manager at:

1709 Bloor St. W. 2nd Floor: (416)653-3535 or

100 High Park: (416)769-4605

If you have concerns about your personal health information and how it is handled you have the right to contact:

The Information and Privacy Commissioner of Ontario
2 Bloor Street East, Suite 1400, Toronto, ON, M4W 1A8
Telephone (416)326-3333 or 1-(800)387-0073
<http://www.ipc.on.ca/>